

## Ceramic Coating – Aftercare & Warranty Information

Thanks again for trusting me with your vehicle. I have applied Reign7 year ceramic coating to your vehicle. Which gives it a durable protective layer, deep gloss, and makes it much easier to clean.

To help you get the best from it, here's a simple guide to looking after the coating and a clear outline of what the warranty covers.

### HOW TO LOOK AFTER YOUR CERAMIC COATING

#### In the first 7 days

- Avoid washing the car if possible.
- If the car gets bird droppings, tree sap, or bugs on it, gently rinse them off with water as soon as you can and dab dry with a clean microfibre towel.

#### Ongoing washing (after the first week)

Please follow these points as closely as you can – they're important for keeping the coating performing well and to keep the warranty valid

#### Do:

- Use a pH-neutral car shampoo and proper two bucket wash method (wash + rinse bucket with grit guards)
- Wash using a soft wash mitt (microfibre), not sponges or brushes.
- Rinse the car thoroughly and dry with clean microfibre drying towels.
- Use professional grade products for maintenance (if you're unsure, ask me and I'll recommend suitable ones).

#### Avoid:

- Automatic car washes and most cheap "hand car washes" – their tools and chemicals are often too harsh and can damage or prematurely wear down the coating.
- Sponges, brushes, or dirty wash mitts, which can scratch and swirl the paint.
- "Enthusiast" products with very high silicone or PTFE content, or heavy fillers – these can clog the coating and affect its performance.
- Harsh, heavily scented, or brightly coloured shampoos and cleaners that are not professional grade.

**If you'd like, I can look after the coating for you with a regular maintenance plan so you don't have to worry about products or technique.**

### WHAT YOUR WARRANTY COVERS

Your coating is a professional grade product and the warranty is backed by the manufacturer when it's applied and cared for correctly.

The warranty covers:

- Loss of water behaviour (beading/sheeting) much earlier than expected.
- Noticeable loss of gloss well before the end of its expected life.
- The coating failing to reach its tested lifespan when it has been washed and cared for properly.

Tested lifespan (when correctly maintained):

- Up to around 60,000–70,000 miles and 100+ proper hand washes

If at any point you feel the coating is not performing as it should, contact me and I'll inspect the vehicle.

If it looks like a genuine coating failure (rather than damage or misuse), I'll handle it in line with the manufacturer's warranty process.

### WHAT ISN'T COVERED / WHAT CAN VOID THE WARRANTY

**The warranty does not cover damage to the car or the coating caused by:**

- Poor or aggressive wash methods, including automatic car washes, cheap "hand car washes" using strong chemicals or dirty tools, and sponges/brushes/contaminated wash equipment.
- Physical damage, such as stone chips, scratches, swirls, marring, scrapes from incorrect washing, crash/collision damage, fire, or extreme weather events.
- Vehicle modifications that disturb the coating (e.g., application/removal of wraps, decals, or PPF).
- Use of non-recommended, high silicone or PTFE products that can clog or diminish the coating's performance.

If you're ever unsure whether a product or wash method is safe for your coating, just drop me a message or send a photo of the product label and I'll tell you if it's suitable.

Thank you again for your business – I really appreciate you choosing me to protect your vehicle.